

Security Quarterly Update

July 2024 – September 2024

Citizens Advisory Committee
November 12, 2024



Baseline Assessment for Security Enhancement

Purpose

In 2007, the Transportation Security Administration (TSA) launched the Baseline Assessment for Security Enhancement (BASE) program to rigorously evaluate the security measures of our transportation systems. This essential program empowers transportation operators to bolster their security by establishing and upholding critical baseline measures. By committing to regular updates every three years, the TSA ensures that BASE continuously adapts to evolving security needs, making our transportation networks safer for everyone.

Goals of the BASE

- ✓ Strengthen security
- ✓ Improve awareness
- ✓ Enhance prevention and readiness for transit systems nationwide

The following slide provides a detailed overview of the TSA's BASE Assessment results for the TJPA during this reporting period. It also provides insight into our overall security program.

Baseline Assessment for Security Enhancement

DEPARTMENT OF HOMELAND SECURITY		
Transportation Security Administration		
Mass Transit Agency Overview		
Agency Name:		
Transbay Joint Powers Authority		
SAI #	Security Action Item (SAI) Description	SAI Implementation
SAI 01	Establish Written System Security Plans & Emergency Response Plan	100.00%
SAI 02	Define Roles and Responsibilities for Security and Emergency Management	100.00%
SAI 03	Ensure O&M Supervisors are Held Accountable for Security Issues	100.00%
SAI 04	Coordinate Security/Emergency Mgt. Plans with Local & Regional Agencies	100.00%
SAI 05	Establish and Maintain a Security and Emergency Training Program	100.00%
SAI 06	Establish Plans and Protocols to Respond to NTAS and Alert System	100.00%
SAI 07	Implement & Reinforce a Public Security and Emergency Awareness Program	81.25%
SAI 08	Establish and Use a Risk Management Process	100.00%
SAI 09	Establish & Use an Info Sharing Process for Threat & Intelligence Infor	75.00%
SAI 10	Conduct Tabletop and Functional Drills	100.00%
SAI 11	Developing a Comprehensive Cyber Security Strategy	100.00%
SAI 12	Control Access to Security Critical Facilities and ID Badge for All	100.00%
SAI 13	Conduct Physical Security Inspections	100.00%
SAI 14	Conduct Background Investigations of Employees and Contractor	100.00%
SAI 15	Control Access to Documents of Security Critical Systems and Facilities	100.00%
SAI 16	Process for Handling and Access to Sensitive Security Information (SSI)	100.00%
SAI 17	Audit Program	100.00%
Overall Implementation		95.90%

Color Key

	Requirements have been met
	Requirements are partially met and/or are in the process of being completed
	Does not meet the requirements as described in reference materials

Personnel Turnover

Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS personnel turnover resulted in a score of 97%.				

Post Staffing

Calculation	The number of actual hours divided by the number of expected hours during the period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS post staffing resulted in a score of 98%.				

Post and Site Competency Test

Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	24 tests were administered, resulting in an overall score of 92.37%.				

- ✓ We are dedicated to improving the skills of our contract security personnel through thorough in-house training on crucial topics. To ensure they fully understand their duties and instructions, we administer competency tests without verbal assistance, fostering self-reliance. Although we saw a slight 3% decrease in overall scores this reporting period, this was a strategic move to expand our flexible officer pool in preparation for upcoming vacation requests and holidays. This proactive strategy ensures we maintain a high level of security service, even during peak times.



TJPA

TRANSBAY JOINT POWERS AUTHORITY

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