

Exhibit “H”

Integrated Pest Management Services (RFP)

Integrated Pest Management Definition:

Integrated Pest Management (IPM) is a decision making process that utilizes regular monitoring to determine if and when treatments are needed, and to evaluate their effectiveness. IPM programs employ a mix of biological, cultural, mechanical/physical, educational, and least toxic chemical strategies and tactics to keep pest numbers low enough to prevent intolerable damage or nuisance. Non-chemical methods and pest prevention are emphasized, and pesticides are used only as a last resort when other approaches prove insufficient. The goal of IPM is to achieve long-term, cost-effective, and environmentally sound pest control.

Throughout the life of this contract, all personnel providing on-site pest management services must be appropriately licensed or certified by the California Department of Pesticide Regulation (CDPR) or the California Structural Pest Control Board (CSPCB) in accordance with California State law. In addition, Contractor must have: At least one person on staff available for performing vector control work, who holds a Category K license with the Department of Pesticide Regulation, and at least one person on staff available for animal trapping work, who holds a license for animal trapping with the Department of Fish and Game to deal with mammals other than rats or mice.

Scope of Work:

The Scope of Work is to be used as a general guide and is not intended to be a complete list of all work necessary to complete the project. The following are work tasks assumed necessary to provide Integrated Pest Management (IPM) Services.

The Contractor shall furnish all supervision, labor, materials, and equipment necessary to successfully implement an IPM program. When needed or appropriate, the Contractor shall also provide detailed, site-specific recommendations for structural and procedural modifications to aid in pest prevention. All of the Contractor’s services must fall within the IPM definition outlined above. The Contractor is to seek the cooperation of the building management to ensure compliance with the City’s IPM Ordinance and to effectively prevent and reduce pest productions. In cases where the contractor deems such cooperation inadequate to successfully manage pests using IPM principles, the contractor will notify LPC in advance.

Scope of Work Continued:

The Contractor shall also adequately suppress rats and mice found inside and outside buildings. Individual vertebrates including feral cats, foxes, ground squirrel, opossums, raccoons, skunks, located indoors or outdoors, that are determined by the facility manager to be causing unacceptable property damage, nuisance or hazard, will also be the responsibility of the Contractor. Pick-up and proper disposal of dead vertebrates is also included in this scope of work. Finally, the control of mosquitoes for public health purposes on all public properties falls within the scope of this contract. The control of mosquitoes requires special licensing and coordination with the San Francisco Department of Public Health. Other kinds of pests that appear in high numbers (such as feral pigeons and other pest birds), or that may be vectoring pathogens that pose potential health risks to humans (such as bats or ticks), may require special skills or licensing. The Contractor may be called upon to suppress or remove such pests under provisions of the contract. Such determination shall be made on an on-going basis by LPC.

Inspection:

Contractor will conduct initial interior and exterior inspection and provide a written report that identifies problem areas and recommended sanitary and/or procedural modifications to reduce pests access to food, water and shelter.

Monitoring Plan:

Contractor will submit a monitoring plan for building manager approval in advance of any contracted work.

The plan will include:

An ongoing monitoring proposal for all locations where there is an active infestation, pest evidence or conditions potentially leading to infestation.

Recommended procedures following all Federal, State, San Francisco Department of the Environment and Health Department regulations.

Technicians dispatched to perform work need to be experts in their field.

Contractor shall furnish all labor, material, and equipment necessary to control the following pests in the designated areas.

All pest control work shall be performed in a safe manner and in accordance with the most modern and scientific pest control procedures and shall comply with the rules and regulations required by the San Francisco Department of the Environment.

Contractor will furnish a written report, no later than close of business, on service days, to the appropriate LPC individual(s) for all call back work completed that service day. This report will include a “floor level inspection report” or equivalent for areas requiring attention (i.e. replacement of window screens, installation of door sweeps, etc.) which appear to be contributing to the pest control issue.

LPC reserves the right to call meetings with the contractor to identify problems and resolve issues. LPC will consider these meetings to be mandatory in nature and treated as an Urgent request.

EcoWise Certification

Please list in your proposal if your firm is EcoWise Certified, an independent third party certification of structural pest control services sponsored by the Association for Bay Area Governments. For more information, see www.ecowisecertified.org